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Dear New Employee,

Welcome to Amarillo Air Traffic Control Tower! Here you will have an opportunity to work with an outstanding team of professionals that help make us a great place to work and develop your skills. Your knowledge, abilities and positive attitude would make you a highly regarded addition to our team, and we are certain that you will make a positive impact on our future.

You will join a level 6 combined tower and radar facility that works an interesting combination of air carrier, military, and civilian aircraft. We will strive to provide you with an opportunity to learn air traffic skills in an environment that is supportive and interested in your development.

Training will be challenging and will require your full attention, but you will not be alone in this endeavor. You will have a supervisor, at least two instructors, the facility staff and manager who are interested in your success.

All of us want to make your tenure at this facility as enjoyable and rewarding as possible. Please feel free to ask any questions and express your thoughts and ideas to the staff and senior leadership. Our aim is to create an informal atmosphere and involve everyone in the process of making our facility an exceptional place to work.

We look forward to working with you, and would like to welcome you again to our team!

Sincerely,

Amarillo Air Traffic Tower Management & Staff
Amarillo Tower Today

Amarillo ATCT is a level 6, “up/down” facility, with an annual traffic count of approximately 170,000 operations. There are 7 operational positions in the facility, three in the tower and four in the TRACON. Amarillo airspace consists of a 35 mile radius from the Amarillo International Airport, up to 17,000 feet, containing one air traffic control tower and approach control that services 4 satellite airports with instrument approaches. The Tower underwent a remodel in 1996, it is 10 stories tall and houses the TRACON and Administration staff at the base. Amarillo has one of the top 10 longest runways in the United States. Runway 4/22 is the longest runway with the alternate runway being RW 13/31. The Military, Shuttle, and general aviation is a major Mid Continent stop. Bell Helicopter builds the V-22 Osprey, tilt motor helicopter in Amarillo, as well as the UH1-Y, and AH1-Z
Amarillo Tower Organizational Chart

The following organizational chart depicts the structure of the Amarillo Tower Management Team.

Amarillo Tower Manager
James Adams

Secretary
Lauren Kunce

Staff Specialist
Jeffrey Beasley

NATCA REP
Michael Bigler

Students At the Academy

Front Line Supervisor
Dave Forsberg

Controllers/Developmentals

Front Line Supervisor
Justin Britten

Controllers/Developmentals

Front Line Supervisor
Joseph Giles

Controllers/Developmentals
Amarillo Tower Leadership Team

James W. Adams
Air Traffic Manager
Amarillo Air Traffic
Control Tower

Jim was raised in Southern California. He enlisted in the Air Force in 1981 serving as an Air Traffic Controller for twenty years at various locations across the United States, Europe, and Asia. He retired from the airforce in 2001.

Jim hired on with the FAA in 2003 as a controller in Albuquerque, NM. In 2005, he transferred to San Antonio ATCT as a CPC, and then eventually as a Front Line Manager. Jim was hired as the Manager of Amarillo ATCT in April of 2012.

Jim enjoys reading and fishing.
David Forsberg, Front Line Manager

Shortly after getting married and going to college, David began his FAA career in 1983 at San Angelo (SJT) Tower, which was also a non-radar approach control facility. His first son was born the first year they were there. After check-out and enjoying working half military and half civilian traffic, David bid on Amarillo (AMA) Tower/TRACON years as journeyman controller, David became the facility program specialist and held that position for 3 one year details. During this time David and his wife were blessed with five more children! In 2002, he bid on Fort Worth ARTC Center and training there for a year and a half. During training, a position opened in AMA for supervisor, which he bid. During the next six years as Frontline Manager (Supervisor), David occasionally filled in as acting manager, and was also selected twice for a controller detail at OSH (07/08) for their annual EAA fly-in. David also has enjoyed participating and hosting several pilot meetings through the years. In his off time, he helps his wife home-school (and afterwards plays with the kids!). He also enjoys flying (private pilot), sailing, woodworking and carving, singing in a barber shop chorus, and just keeping up with maintaining all the cars and the house! He loves to serve the flying public and continues to try and make things better.
Justin Britten, Front Line Manager

Justin was born in Amarillo, Texas and grew up on a farm just east of Amarillo. After high school Justin joined the Air Force as an Air Traffic Controller. He spent six years in various locations across the United States and Asia as a tower and radar controller. In 2010 he began his career with the FAA here in Amarillo as a Certified Professional Controller. In March 2013 he was promoted to Front Line Manager.

When Justin is not at work he enjoys spending time with the family, working on the farm or soaring with the eagles in his plane.

Joseph Giles, Front Line Manager
Jeffrey Beasley, Support Specialist

Jeff was born in Garden City, Michigan, and raised in Atlanta, Georgia. After graduating from High School, Jeff attended Young Harris College located in the foothills of the Appalachian Mountains for two years, majoring in Speech and Theatre. Not knowing what he wanted to do with his life, he left college in 1976 and entered the workforce. He had many jobs in different career fields, but never found happiness in any of them. Then one day he walked into a Navy Recruiting office and asked a Recruiter to tell him what kind of jobs they had to offer. After several months of contemplation he decided he wanted to be an Air Traffic Controller. His career as a Controller began in 1979 at NAS Alameda, California. He also worked at Concord ATCT, and the USS Coral Sea – CVN-43 before being honorably discharged 1984. He was hired by the FAA in 1986, and has worked at Macon RAPCON, Macon, Ga. and relocated to Amarillo in 1995. Jeff retired from controlling traffic in 2008, and has been the Support Specialist here since then. In his off time Jeff enjoys cycling, hiking and watching his children play Volleyball and Basketball. When he actually retires from the FAA his desire is to move back to the North Georgia Mountains where he plans on enjoying amazingly beautiful sunrises and sunsets, watching the seasons change, and hiking the Appalachian Trail.
Our Expectations of All Employees

At Amarillo Air Traffic Control Tower, the three main qualities that we look for in our employees are Quality, Pride, and Professionalism.

As a representative of the United States Government you are expected to:

- Treat people with respect and dignity
- Be accountable
- Lead by example – be a good role model
- Do not tolerate or engage in any form of harassment or discrimination
- Adhere to all procedures and regulations

Amarillo Tower leadership team expects all employees to:

- Come to work, be on time
- Be prepared – mentally and physically
- Understand leave policy and manage your leave appropriately
- Be cooperative and professional
- Take initiative
- Actively participate in training
- Know your airspace and systems, know your equipment
- Use prescribed phraseology/correct facility and equipment names
- Be open to feedback – provide honest information
- Be an effective team member
Policies

Reporting for Duty

All new employees report for duty at 8:00 am on their first day. For directions to the Tower please contact the facility at the main number.

Hours of Duty

While in classroom training, hours of duty are from 7:30 a.m. to 4:00 p.m. After classroom training is completed, your Front Line Manager will brief you on specific policies and new hours of duty.

Parking

Parking is permitted in the gated facility parking lot in front of the tower. An access card is required for entry and will be issued by the facility on your first day.

Security

Security is maintained by local law enforcement. Employees are expected to report an unidentified, unknown or suspicious persons observed on AMA ATCT/TRACON premises.

Building Access

An access card is needed for all facility exterior doors and operational areas. This will be the same card issued for entry to the parking lot.

FAA ID Cards

All employees are required to wear their FAA ID Badge while on facility premises. The badge must be clearly worn and displayed in accordance with regulations.
Guests and Visitors

All guests and visitors must be approved by the Facility Manager.

Cell Phones

Cell phones are to be turned off in all operational areas. During classroom training, cell phones should be placed on silent or vibrate mode.

Amarillo Tower Directory

The following list provides the most commonly used phone numbers within the Amarillo Tower facility

>> Front Desk (806) 335-4090
>> Facility Night & Weekend (806) 335-4002
>> Manager’s Office (806) 335-4091
>> FLM Office (806) 335-4092
>> Training Department (806) 335-4094
>> Facility Fax (806) 335-4008
Distance to Regional Cities

<table>
<thead>
<tr>
<th>City</th>
<th>Distance</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lubbock, TX</td>
<td>131</td>
</tr>
<tr>
<td>Abilene, TX</td>
<td>266</td>
</tr>
<tr>
<td>Carlsbad, NM</td>
<td>310</td>
</tr>
<tr>
<td>Ruidoso/Ski Apache, NM</td>
<td>294</td>
</tr>
<tr>
<td>Santa Fe, NM</td>
<td>289</td>
</tr>
<tr>
<td>Dallas/Ft. Worth</td>
<td>258</td>
</tr>
<tr>
<td>El Paso, TX</td>
<td>446</td>
</tr>
<tr>
<td>Oklahoma City, OK</td>
<td>250</td>
</tr>
<tr>
<td>Austin, TX</td>
<td>487</td>
</tr>
<tr>
<td>San Antonio, TX</td>
<td>512</td>
</tr>
</tbody>
</table>

A Few Area Motels

Area Motels (These are a few of the hotels that offer Government Rate for Amarillo ($70.00) All Motels- From the Tower, South on Loop 335 (Lakeside Dr.), Turn right onto I-40 (West)

<table>
<thead>
<tr>
<th>Hotel Name</th>
<th>Address</th>
<th>Distance</th>
<th>Phone</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ambassador Hotel</td>
<td>3100 I-40 West (Exit 68-B)</td>
<td>12.0</td>
<td>806-358-6161</td>
<td><a href="http://www.Ambassadoramarillo.com">www.Ambassadoramarillo.com</a></td>
</tr>
<tr>
<td>Hampton Inn</td>
<td>1700 I-40 East (Exit 71)</td>
<td>8</td>
<td>806-372-1425</td>
<td><a href="http://www.hamptoninn.com">www.hamptoninn.com</a></td>
</tr>
<tr>
<td>Hilton Garden Inn</td>
<td>9000 I-40 West (Exit 64)</td>
<td>15.7</td>
<td>806-355-4400</td>
<td><a href="http://www.hiltongardeninn.hilton.com">www.hiltongardeninn.hilton.com</a></td>
</tr>
<tr>
<td>Homewood Suites</td>
<td>8800 I-40 West (Exit 64)</td>
<td>15.7</td>
<td>806-355-2222</td>
<td>(Note: honors Govt. rate for 5 or more nights)</td>
</tr>
<tr>
<td>Drury Inn</td>
<td>8540 I-40 West (Exit 64)</td>
<td>15.7</td>
<td>806-325-0402</td>
<td><a href="http://www.druryhotels.com">www.druryhotels.com</a></td>
</tr>
<tr>
<td>Ashmore Inn</td>
<td>2301 I-40 East (Exit 72-A)</td>
<td>8.2</td>
<td>806-374-0033</td>
<td><a href="http://www.ashmoresuites-amarillo.com">www.ashmoresuites-amarillo.com</a></td>
</tr>
<tr>
<td>Comfort Inn</td>
<td>2300 Soncy Rd., I-40 West (Exit 64)</td>
<td>15.6</td>
<td>806-424-6423</td>
<td><a href="http://www.comfortinn.com/hotel-amarillo-texas-tx576.com">www.comfortinn.com/hotel-amarillo-texas-tx576.com</a></td>
</tr>
<tr>
<td>Country Inn Suites</td>
<td>2000 Soncy Rd., I-40 West (Exit 64)</td>
<td>15.6 mi</td>
<td>806-356-9977</td>
<td><a href="http://www.countryinns.com/amarillo">www.countryinns.com/amarillo</a> tx</td>
</tr>
</tbody>
</table>
From Airport to Amarillo Tower
Exit Airport, right onto Airport Blvd.
Right I-40
Right on Loop 335 (N. Lakeside Dr.)
Right onto Route 60 (Business Loop 40)
Right onto English Rd. (just past the Weather Service Golf Ball)
Follow the road around right to the Tower.
Local Area Information

(copied from www.amarillo-chamber.org)

Amarillo was settled in the spring of 1887. Industry in Amarillo began with railroads, cattle and merchandising. The name Amarillo is from the Spanish translation for “yellow.” With its magnificent sunsets and glowing hospitality, Amarillo is truly a jewel across a region of Texas known as the “Golden Spread.”

Standing tall as the crown of the Texas Panhandle, Amarillo is ideally located for nationwide interstate commerce; it has a highly diversified economy, enjoys some of the Southwest’s finest schools, medical facilities and cultural centers, and has the state’s best year-round climate.

Amarillo is the center of the 26-county Panhandle region. It has over 182,000 residents and the population for Potter and Randall County surpasses 223,000. As a crossroads for Interstate 40 between Oklahoma City and Albuquerque, as well as Dallas-to-Denver traffic, Amarillo is the hub for major north-south and east-west transportation.

The name Amarillo is from the Spanish translation for “yellow.” Under skies which are sunny or partly sunny 351 days a year and a temperature that averages 59 degrees, golf and many other outdoor activities are common year-round. With its magnificent sunsets and glowing hospitality, Amarillo is truly a jewel across a region of Texas known as the “Golden Spread.”

To request a relocation packet contact Mary Garcia or by phone at 806.373.7800. This is a complimentary service provided by the Chamber to assist you with your move.
(Copied from http://www.visitamarillotx.com)

Location

Amarillo is in the center of the Texas Panhandle, a 26-county area that is bordered by New Mexico and Oklahoma. Here, the southern plains meet the desert. Founded in 1887 at the intersection of two railroads, today the city is the intersection of Interstates 40 and 27. The city received its name, which means yellow in Spanish, from the yellow sub-soil and the yellow flowers blooming here.

Population

The population of the Amarillo metro area (includes all of Potter and Randall Counties) is 217,858, based on Census 2000. The population within the Amarillo city limits is 173,627, according to Census 2000. Finally, the population of Potter County is 113,546 and Randall County is 104,312, again based on Census 2000. See the table below for complete population data, including estimates. The city covers 88.4 square miles in Potter and Randall counties. Amarillo was recently voted as one of the top cities in the country to start a business and raise a family.

Population Forecast

<table>
<thead>
<tr>
<th>Year</th>
<th>City of Amarillo</th>
<th>Amarillo MSA</th>
<th>Potter County</th>
<th>Randall County</th>
</tr>
</thead>
<tbody>
<tr>
<td>2000</td>
<td>173,627</td>
<td>217,858</td>
<td>113,546</td>
<td>104,312</td>
</tr>
<tr>
<td>2005</td>
<td>182,462</td>
<td>233,025</td>
<td>118,668</td>
<td>114,357</td>
</tr>
<tr>
<td>2010</td>
<td>190,000</td>
<td>246,000</td>
<td>128,000</td>
<td>118,000</td>
</tr>
<tr>
<td>2015</td>
<td>198,000</td>
<td>268,000</td>
<td>137,000</td>
<td>131,000</td>
</tr>
<tr>
<td>2020</td>
<td>207,000</td>
<td>284,000</td>
<td>143,000</td>
<td>141,000</td>
</tr>
</tbody>
</table>

Source: 2000 figures based on Census 2000 data. All other data are moderate growth estimates prepared by the Planning Department of the City of Amarillo.

Climate

Amarillo is at an altitude 3,671 ft. and receives about 19.5 inches of precipitation annually. The altitude and constant breeze are responsible for the clean air and low humidity. There are four distinct seasons in the city, yet the temperatures remain comfortable for most of the year. Each year there are over 270 sunny days.

Synopsis

Amarillo is one of the last places on earth where the Old West is just minutes away. Amarillo sits at the crossroads of America, almost equidistant from both coasts. Air travelers reach the city through connecting flights from every major air terminal in the central U.S. Motorists simply take I-40 -- one of the best-traveled routes in the country -- or I-27. Since the 16th century, Amarillo and the Texas Panhandle have drawn visitors from around the world. Francisco Coronado, the first European to see the vast open spaces of the American Southwest, crossed the high plains in 1541 -- nearly 80 years before the Pilgrims landed at Plymouth Rock. He was followed by cattlemen and sheep herders from all points of the compass looking for fresh grazing grounds and a place to start a new life. Most famous of them was Charles Goodnight, inventor of the chuck wagon and a the basis of a character in Larry McMurtry's Lonesome Dove series.

When the oil boom hit Texas, it exploded across the Texas Panhandle. Vast fortunes were made overnight and the region's economy grew because of the lure of black gold.
Since World War II, the Panhandle economy has diversified to include heavy manufacturing, petrochemicals, farming and, of course, modern ranching. In the last decades, the ranches have been the key to a new industry—tourism. The Amarillo area is now a major destination for Old West enthusiasts from all over the globe. The lure of the Old West also draws thousands every year to attractions like the internationally-famous outdoor musical "TEXAS", and Western Breakfasts and/or Dinners.

Amarillo and the surrounding Panhandle area are a unique blend of two American eras. There are the working ranches, essentially unchanged in the day-to-day operations from the late nineteenth century, and there is a vibrant twenty-first century economy, providing leadership for the modern west. That's why we say when you step into Amarillo, you "Step Into The Real Texas."

**Amarillo Trivia**

- In 1893 Amarillo’s population was listed as "between 500-600 humans and 50,000 head of cattle."
- In 1886 the XIT Ranch ran 150,000 head of cattle and was valued at more than 1.5 million dollars; at one time the ranch extended into 10 counties.
- In 1929 Amarillo was a stop along the first continuous, scheduled air passenger and mail service from the Atlantic to the Pacific.
- Some people maintain that during an Amarillo sunrise and sunset one can see the curvature of the earth, due to the wide open spaces of the Great Plains.
- The Amarillo airport has the 3rd largest runway in the world and is designated as an alternate landing site for the space shuttle.
- Amarillo ranches and feedlots produce 25% of the nation's and 88% of Texas' beef.
- Amarillo was rated nationally as having some of the cleanest air in the country.
- The Texas Panhandle is approximately 26,000 square miles, or about the size of West Virginia.
- The Texas Panhandle (26 counties) is larger than nine other states.
- There are 62 incorporated towns in the 26 counties of the Texas Panhandle.

**Local Area Resources**

- [http://www.ci.amarillo.tx.us/](http://www.ci.amarillo.tx.us/)
- [http://www.amarillo-chamber.org](http://www.amarillo-chamber.org)
- [http://www.visitamarillotx.com](http://www.visitamarillotx.com)
Quality schools are among the reason that many out-of-town companies look closely at Amarillo for expansion. They want the best schools for their employees' families, as well as advanced educational opportunities to ensure that employees and potential workers can upgrade their skills. Amarillo offers all that and more.

The Amarillo Independent School District has 37 elementary schools, 10 middle schools, 4 high schools, plus AACAL (Amarillo Area Center for Advanced Learning), North Heights Alternative School and 3 magnet schools.

Three additional school districts border the city of Amarillo. They are Bushland, Highland Park and River Road Independent School Districts. They each include 1 high school, 1 middle school and 1 elementary school. 15 private schools are also available in our city.

Private schools that are members of the Chamber include Ascension Academy, Heritage Classical Academy, and San Jacinto Christian Academy.

Eighteen miles south of Amarillo is the city of Canyon. The Canyon Independent School District spans 711 square miles from south of the city of Canyon north into the southern city limits of Amarillo. There are 2 elementary schools, 1 intermediate school, 2 junior highs and 1 high school in the city of Canyon. In the southern city limits, in or close to Amarillo are an additional 4 elementary schools, 1 intermediate school, 1 junior high and 1 high school.

For college-bound students, Amarillo College, a public community college since 1929, has six campus locations to serve the Texas Panhandle. The faculty provides individual student attention both in class and in the lab. With more than 160 different programs of study, students can earn a certificate in designated technical and health occupations. Students can also earn degrees that will transfer to a college or university. Scheduling is convenient with morning, afternoon, evening or weekend classes and courses offered online or television and distance education. Students can expect outstanding faculty and quality education at affordable costs.
West Texas A&M University, a member of The Texas A&M University System, is a traditional tree-lined residential campus with brick and mortar dating back to the 1900’s. It’s also a progressive institution that has embraced 21st century technology and offers one of the best and most extensive online programs in Texas. WTAMU offers one doctoral program in agriculture and 60 undergraduate and 43 graduate degree programs. Its student population totals 7,508 (80 percent undergraduate, 20 percent minority) and represents approximately 45 states and 40 countries. Students enjoy personalized attention from faculty and staff, a safe and friendly learning environment and costs that rank among the most affordable in the state.

WTAMU also offers select upper-level and graduate classes in downtown Amarillo at the new WTAMU Amarillo Center. Those who enjoy the face-to-face classroom experience will find the WTAMU Amarillo Center to be the perfect option for building a résumé or completing a degree with less drive time.

The Texas Tech Health Sciences Center at Amarillo provides education for medical students and residents in four different specialties, including the School of Medicine, School of Pharmacy, and School of Allied Health, which offers courses in physical therapy.

Amarillo is also home to a branch of Wayland Baptist University which offers a variety of courses.
Amarillo has some of the nation’s finest healthcare facilities. From the Don and Sybil Harrington Cancer Center to a regional Veterans Administration Hospital, these facilities serve Amarillo, the Panhandle and residents of four bordering states.

Northwest Texas Healthcare System, Baptist St. Anthony’s Health Care System, Texas Tech Medical Center and a new Pavilion Hospital are among facilities served by physicians, dentists and many others in specialty fields. Some 80 medical specialties and 100 surgical specialties are practiced in the health care community. Many facilities are based at the campus of the Harrington Regional Medical Center, located in the northwest corner of Amarillo. The Medical Center is an alliance that includes 28 facilities and agencies which are individually motivated, yet jointly committed, to providing high-quality, accessible health care for a region that includes the Texas Panhandle and four neighboring states, an area larger than 25,500 square miles.

Monitor flu information at [www.amarillopublichealth.com](http://www.amarillopublichealth.com).

**Emergency Medical Care**

<table>
<thead>
<tr>
<th>BSA Health System</th>
<th>1600 Wallace Blvd.</th>
<th>806-212-2000</th>
</tr>
</thead>
<tbody>
<tr>
<td>Northwest Texas Healthcare System</td>
<td>1501 S. Coulter</td>
<td>806-354-1000</td>
</tr>
</tbody>
</table>
Attractions Abound in Amarillo

Attraction Links

Amarillo has an activity for everyone, from the outdoor enthusiast to the arts connoisseur and the western history buff.

- **Palo Duro Canyon State Park**, over 26,000 spectacular acres in one of the nation's largest canyons.

- **TEXAS**, one of the nation's best outdoor productions.

- **Panhandle-Plains Historical Museum**, like The Smithsonian but with a Texas accent.

- **Don Harrington Discovery Center**, now with a Digital Space Theater.
- **Big Texan Steak Ranch**, home of the free 72 ounce steak dinner (if eaten within an hour)

- **Historic Rt. 66**, America’s Mother Road.

- **Kwahadi Museum of the American Indian**, home for the Kwahadi Indian Dancers.

- **Globe-News Center for the Performing Arts**, home to the performing arts.

- **Amarillo Botanical Gardens**, featuring the Mary E. Bivins Tropical Conservatory.

- **American Quarter Horse Hall of Fame & Museum**, with spectacular new facilities.

- **Amarillo Museum of Art**, where admission is always free.

- **Cadillac Ranch**, America’s most unique bumper crop.
Rick Husband Amarillo International Airport

Link: [AOPA Airports: Rick Husband Amarillo International (KAMA)]

Rick Husband Amarillo International Airport is located at 10801 Airport Boulevard, approximately 2 miles north of East I-40, and approximately 7 miles east of downtown Amarillo. Passengers should arrive 1 to 1 1/2 hours before their scheduled flight departure time.

Office Hours
Office hours are Monday through Friday, 8:00 AM - 12:00 noon and 1:00 PM - 5:00 PM. The office is located on the 2nd floor of the terminal building.

Amarillo International Airport is a self-sufficient department of the City of Amarillo. It continues to provide high quality service to the citizens of Amarillo as well as the passenger airlines that serve the area, the armed forces, and private companies and individuals dependent on the airport.

The airport terminal building is a recently renovated and expanded state of the art facility offering improved passenger services, security, concession services and baggage claim operations. A three story parking garage adjoins the terminal building providing 654 covered, secure parking spaces for airport users.

Airport Parking
There are 790 paved off-street and 654 covered parking garage spaces available for use on a fee basis for airport users. These parking spaces are available on a 24-hour basis. For information contact Standard Parking Inc. at 806-335-1921. Outdoor parking $4.35/day. Garage parking $6.50/day (rates include tax).

U.S. Customs & Border Protection
A U.S. Customs Department port of entry is located at the airport. For information or to request assistance, call the Port Director at 806-335-3533.

Flight Information
The information for all Amarillo International Airport Flights can be found at our [Flight Status Information] page. The information from each flight is updated every 3 minutes. You can also access the Flight Information from our Automated system at: (806) 335-4417.

Airport Police
For safety, security, emergency, and administrative items call 24 hours at 806-335-4403.

Car Rentals
Avis: 806-335-2313  Enterprise: 806-335-9443  Hertz: 806-335-2331  National: 335-2311

Airline Reservations
American Eagle (800) 433-7300  www.aa.com
Continental Express (800) 523-3273  www.continental.com
Southwest (800) 435-9792  www.southwest.com
-END –

[Please do not delete the “end page” section, as it is required to maintain section definitions within the document. You may discard this page once the document is printed.]