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Dear New Employee,

Welcome to the Miami Center (ZMA)! You are about to become a very important part of the Miami Center Air Traffic Organization Team, and as an Air Traffic Controller here, you'll soon have an opportunity to work with a great group of hardworking and talented professionals, all of whom are committed to achieving excellence. Your own commitment toward achieving this success is commendable; a career as an ATO employee is both challenging and rewarding. We look forward to working with you.

You are joining our staff over 400 Air Traffic employees who support air traffic operations from the Gulf of Mexico along the Miami Center/Jacksonville Center boundary, east to San Juan, and southeast along the boundaries of the Dominican Republic, Haiti, Cuba, and encompassing the Florida Keys.

In the Facility Guide you will learn about your new facility and the people who work there, and you'll also be introduced to our local area. Our facility is located by some of the world’s most stunning beaches and thrilling attractions, and in this guide, there are lots of clickable links to take you directly to some exciting and informative websites.

As a member of this agency, your first priority is to ensure safety of the flying public, which is an awesome responsibility. Our objectives encompass the FAA Destination 2025 Strategic Plan goals of improved safety, greater capacity, international leadership, and the creating of a workplace marked by integrity, fairness, diversity, accountability, and innovation. You may find more information on our objectives at the FAA website: http://www.faa.gov.

When you arrive here at Miami Center, you will embark on an exciting, new training phase, consisting of the highest quality of classroom, simulation, and on-the-job training. We are extremely proud to provide the greatest level of safety and quality customer service. You will be assigned to a ZMA sponsor who is able to assist you with any questions or concerns you may have regarding your transition into your new facility and the surrounding area.

You are expected to report to Miami Center at 0700 on the morning after any travel days that you are authorized. (If that should be a weekend, do not report until Monday morning). Please bring with you proper forms of identification i.e., a passport, or driver’s license along with an official birth certificate or social security card.

Congratulations on your success thus far, and we look forward to your important contribution to the Miami Center. Please do not hesitate to call us if you have any questions.

Sincerely,

Mark Rios
Air Traffic Manager, Miami ARTCC
Dear New Employee,

Welcome to the Miami Center Training Department. This is where you will begin your field training to achieve your goal of becoming a Certified Professional Controller (CPC). It is truly one of the most dynamic and rewarding career positions in the aviation industry. As you proceed on the path toward CPC status, my staff and I are available to assist you in each and every phase of your training. You will encounter three main phases of instruction: radar assistant, radar associate, and radar controller training. Successful completion of all three phases will take approximately 30-36 months.

During the course of your development, your training plan will consist of classroom instruction, laboratory simulation training, and on-the-job training (OJT), which will provide an in depth look at traffic flow and procedures for your assigned area.

Our experienced team is dedicated to providing you with the highest level of instruction and all the essential tools necessary to complete the process successfully. Take advantage of their knowledge, study hard, and enjoy the experience of becoming a CPC!

If you are interested in getting an early start, you may view, download, and print all of Miami Center’s Facility Orders, Standard Operating Procedures, and Letters of Agreement online, at the Federal Aviation Administration Facility Directives Repository. These documents are accessible from FAA computers only (including those at the Academy) at https://loa.faa.gov/. Again, welcome to the Miami Center and I look forward to seeing you through your successful completion of our training curriculum. Please feel free to contact me with any questions you might have at any time throughout your training.

Training Department
Miami ARTCC
MIAMI ARTCC BACKGROUND

The Miami Air Route Traffic Control Center has a history that spans less than 65 years. Commissioned in 1944, Miami Center was originally located in part of the 11th floor of the Roosevelt Hotel in downtown Miami, and employed only 15 people. This small staff recorded 50,000 operations in its first year of service. In 1946, the Miami Center moved into a surplus U.S. Air Force building on the grounds of the Miami Airport.

The current building erected in 1957 and located a mile from the airport, now employs an air traffic staff of approximately 411. The average daily traffic count in 2011 was 6,390, which was a 2.47% increase in growth, however our record-setting highest traffic count ever for a single day was on January 2, 2011; we handled 11,502 flights that day.

Miami Center is divided into five areas of operation with six areas of specialization, and 36 sectors, and we operate 24 hours a day, 7 days a week. We control approximately 2.95 million cubic miles of airspace and share boundaries with Houston Center, Jacksonville Center, New York Center, San Juan CERAP, Turks & Caicos, the Bahamas, the Dominican Republic, Haiti, and Cuba Area Control Centers.

Miami Center faces many seasonal challenges each year. During the summer months, our airspace is often plagued with frequent, long lines of severe weather, thunderstorms and sometimes even hurricanes. These disturbances not only impact major traffic routes but also affect operations in and around adjacent FAA and international facilities.

Another challenge is the increased concentration of traffic between November and April. Special events such as NASCAR, NFL playoffs, NCAA events, international boat shows, PGA events, NBAA conventions, Presidential movement, Lakeland Sun ‘N Fun, Stuart Air Show, and the Fort Lauderdale Air and Sea Show occur during these months, along with the regular influx of snowbirds and vacationers from the northern states.

With the growing demand on South Florida & Oceanic airspace, and the mix of commercial, general aviation, and military traffic, we must continue to seek innovative ideas to respond to the demands on the National Airspace System. We are presently implementing the latest advances in technology for use in separating aircraft, viewing weather, and providing instant access to information for controllers.
The following organizational chart displays the structure and the chain of command for Miami Center.
Mark Rios  
**Air Traffic Manager**  
**Miami ARTCC**

As Air Traffic Manager, Mark oversees a large air traffic services organization of over 400 employees that includes managers, supervisors, air traffic controllers, and support staff.

Mark began his aviation career at 17 years old by earning his FAA Control Tower Operators Certification, while serving in the USAF. He was a member of the Special Forces Combat Control Team and worked as an Air Traffic Controller, primarily in Southeast Asia.

In 1981, he joined the FAA as an air traffic controller and staff specialist at Oakland Towers and Las Vegas Tower/Terminal Radar Approach Control (TRACON). Mark held assignments at FAA Washington Headquarters as a Special Projects Officer in the Terminal Procedures Branch, International Procedures Branch, and the Enroute/Oceanic Procedures Branch. In 1996, he was selected as the Air Traffic Support Manager at Washington Dulles Tower/TRACON.

Between 1999 and 2001, he worked with the International Civil Aviation Organization (ICAO) North American, Central American and Caribbean Regional Office in Mexico City as Regional Officer for Air Traffic Management, and Search and Rescue. In 2001, he returned to Dulles as the Air Traffic Operations & Training Manager.

Between 2001 and 2005, Mark was the FAA Senior Representative for South America and Panama, and was the FAA Administrator’s personal representative and international liaison for aviation matters between the US, foreign civil aviation authorities and US Embassies abroad.

Prior to becoming the Air Traffic Manager he served as the Staff Manager at Miami ARTCC between 2007 and 2012.

Mark is a graduate of the 2013 Federal Executive Institute and 1996 Council for Excellence in Government Fellows program. He is a native of Los Angeles, California, married to Arcilene “Cici” Rios, a native of Brazil, and is the father of five children and several grandchildren.
Janice Deak  
Executive Officer / Acting Traffic Management Officer  
Miami ARTCC

Janice has been involved with the FAA Air Traffic Control System since 1982. She spent 20 of those years in management overseeing air traffic operations, traffic flow management equipment testing, training, budget, labor issues and customer interface.

Her experience includes CPC, Front Line Manager in two ZMA Operational Areas, Traffic Management Coordinator, Supervisory Traffic Management Coordinator, Manager System Operations, Traffic Management Officer and currently serves as our Executive Officer.

Jan’s expansive background has provided her with the experience to be a successful team member, team lead, and facilitator on national, regional and local projects. She was a participant and lead for various human relations teams, projects, and groups within ZMA and in South Florida FAA Facilities.

Lindsay Adrain  
Staff Manager  
Miami ARTCC

Lindsay is originally from New England. Prior to becoming the Support Manager for Training, she held a variety of positions within Terminal Operations. Beginning her FAA career in 1982, Lindsay has worked in four Airport Traffic Control facilities, three TRACON facilities, and the Terminal Safety and Operations Support office at National Headquarters in Washington, DC. Lindsay has served in many capacities, including Air Traffic Manager, Headquarters Specialist, Operations Manager, Support Manager, Front Line Manager, Support Specialist, and Air Traffic Control Specialist during her FAA career. She served as Acting Air Traffic Manager at Ft. Lauderdale Executive Airport on a one year detail and is currently the Staff Manager at Miami Center.
Lisa Griffith Management System Program Specialist Office of Finance and Administration Miami ARTCC

Lisa has been with the FAA since October 1991 and with Miami Center since August 1998. She was previously an Administrative Officer with Miami ATCT, and holds a Bachelor Degree in Business Administration. Lisa earned an Academic Award and Membership in the Federal Junior Fellowship Program, and worked for the Department of Defense at MCAS, Cherry Point, N.C., and Kings Bay Submarine Base, Ga. as a Systems Analyst for 10 years prior to joining the FAA. Lisa is the mother of three boys.

Jeff Eastlick Support Manager for Safety Miami ARTCC

Jeff began his career with the FAA in 1985 at Memphis ARTCC. Jeff worked 15 years at the Memphis ARTCC and held the position of CPC, TMU specialist and temporary Front Line Manager. Jeff transferred to Miami Center in 2000. He initially certified here as CPC in the combined Atlantic and Coastal area. He has held the position of FLM in Atlantic area and Operations Manager of Everglades and West Side Coastal areas before taking on his current role as Manager of Safety. Jeff holds a Bachelor of Science Degree and a Master’s Degree in Business Administration both conferred at the University of Miami. He is married and has three daughters; Erika, Alexandria and MaryBeth.
Charlyn Davis
Support Manager for Training
Miami ARTCC

Charlyn has been at Miami Center since 2008, and is currently the Support Manager for the Training Department. She began her career in 1985 as controller in Memphis Center, and since then has obtained operational and supervisory experience in En Route services, and obtained management experience in En Route and Terminal services.

Former positions include Air Traffic Control Specialist, Traffic Management Specialist, Front Line Manager, Headquarters Requirements Team Lead, Regional Staff Specialist for Plans and Programs, Quality Assurance, and Special Projects Manager.

Mark G. Palazzo
Support Manager for Operations Support
Miami ARTCC

Mark has held many positions within the FAA: Air Traffic Specialist, Quality Assurance Specialist, Plans and Control Programs Specialist, Area Supervisor, Area Manager, Traffic Management Officer, Manager of NAS Implementation, Labor Relations Specialist, Manager of Administration, Manager of Operations, Support Manager for Safety and Quality Assurance.

He also has several degrees and certificates: Bachelor of Science (Graduated Summa Cum Laude) in Aeronautical Science, Embry-Riddle Aeronautical University; Airline Transport Pilot Certificate; Certified Flight Instructor; Certified Ground Instructor. Mark is the proud father of an 11 year old daughter and a 12 year old son.
Rick Killmon
Operations Manager
West Side Coastal & Caribbean Areas
Miami ARTCC

Rick is originally from Neptune, NJ, and he grew up in Sea Girt, NJ. Prior to becoming an Operations Manager, he was the Acting Support Manager for Training and before that, he was a ZMA Front Line Manager for the Everglades Area for 8 years. He also spent some time at Miami Tower as a Traffic Management Coordinator. He has experience in the Airspace Office and the Safety & Quality Assurance Office.

Since 1997, Rick also acts as an FAA EEO (Equal Employment Opportunity) mediator, and spends a great deal of time traveling for the Civil Rights Office, with the goal of resolving a variety of issues in an amicable manner.

Larry Sommers
Operations Manager
Ocean Area
Miami ARTCC

Larry has been with the FAA since 1981 and with Miami Center since 1985. He earned a degree from Broward Community College, and held multiple positions throughout the FAA during his career. He was a Cooperative Education student between 1981 and 1982, when he became an ATCS at the Cleveland ARTCC (ZOB). In 1987 he took a year-long detail as an instructor at the ZOB Training Department and Airspace Office. Larry was TMC at the Miami Center between 1988 and 1991, and he worked as a TMC at the Command Center, Washington D.C. between 1991 and 1992. From there, Larry went to the Miami International Airport as TMC until 1993, and then continued as a TMC at ZMA from 1993 through 1996. He then was a Front Line Manager at ZMA from 1996 until 2005, when he was promoted to the current position of Operations Manager.
Clinton Weekes  
**Operations Manager**  
Coastal Area

Clinton is originally from Nevis, West Indies, and came to Miami Center after working with Hewlett Packard. He has been with Miami Center since 1984, and holds a Bachelor’s and a Master’s degree, both from Embry Riddle Aeronautical University. He also has his Pilot’s license.

Edward Wood  
**Operations Manager**  
Everglades & Atlantic Areas

Ed has held many positions within the FAA. He had held positions as an Air Traffic Control Specialist, Enroute and Terminal, Quality Assurance Specialist, Plans & Programs Specialist, Airspace Specialist and Training Specialist. Additionally, he served as the FAA Headquarters Liaison for Western Air Defense (WADS), ESA Program Implementation Manager for Airspace & Sys Ops, Operations Supervisor, Operations & Support Managers for Airspace and Plans & Programs. Ed also served in the Air National Guard for 24 years with tours in Desert Shield, Desert Storm, and Operation Iraqi Freedom among other numerous assignments. He has degrees from Auburn University and Embry-Riddle Aeronautical University. Ed is married and the proud father of three children.
OUR EXPECTATIONS OF ALL EMPLOYEES

- Come to work, be on time
- Be prepared – mentally and physically
- Understand leave policy and manage your leave appropriately
- Be cooperative and professional
- Treat people with respect and dignity
- Take initiative
- Be accountable
- Lead by example – be a good role model
- Do not tolerate or engage in any form of harassment or discrimination
- Actively participate in training
- Know your airspace and systems, know your equipment
- Use prescribed phraseology/correct facility and equipment names
- Follow rules and procedures
- Be open to feedback – and provide honest information
- Be an effective team member
YOUR FIRST DAY

REPORTING TO THE FACILITY

Your first day will begin at the Main Gate, which is located at the east side of our property along NW 74th Avenue. On your first day, you should plan to arrive by 7:00 am, and your day will conclude at 3:30 pm. When you arrive, inform the guards that you are a new employee reporting for duty, and they will issue you a temporary ID card to wear at all times. Your photo for your permanent FAA ID card will be taken later in the day.

If you need to request additional time to relocate to Miami, please contact the Office of Finance & Administration at (305) 716-1733 or via email: Lisa.Griffith@FAA.gov.

DOCUMENTATION: On the first day, you will need to bring a few items with you:

□ A valid driver’s license or passport,
□ Social Security card,
□ Vehicle registration,
□ Proof of vehicle Insurance.
□ If you wish to enroll family members in an available health plan, you will need to have their Social Security and date of birth information available.

You will be greeted at the Main Entrance located on the West side of the building and then taken to the Air Traffic Administrative offices. Here, you will meet with a human resource specialist who will:

➢ Help you prepare the necessary documents to obtain your FAA ID card and parking permit,
➢ Assign you a Security System Access Card which will unlock the appropriate doors,
➢ Assign a locker (usually a shared locker),
➢ Answer any questions you may have concerning government benefits.

Next, a member of the training staff will give you a tour of the building to familiarize you with the location of your locker, the control room, & support offices, as well as the Miami Center branch office of the Jetstream Federal Credit Union located on the first floor of the Administrative Wing. After the tour, we will provide you with a brief orientation and overview of your training schedule.
POLICIES

Complete documentation of our local policies and procedures may be found in the Miami Center Facility Operations Handbook, Local Order 7210.3. This Order will become available to you when you arrive at Miami Center. You may also find this information on the FAA’s National Repository, which can be accessed from any FAA computer, at https://loa.faa.gov.

REPORTING FOR DUTY: Personnel are expected to report for their assigned shift on time. If a situation arises that will prevent the employee from reporting on time, the employee is required to call their supervisor prior to the assigned shift.

HOURS OF DUTY: Miami Center is a 24 hour facility. Operational personnel are assigned to work 8 hour shifts, with a meal break included in that time. Administrative and Support personnel are assigned to 8½ hour shifts, with a 30-minute meal break included in that time. While assigned to the Training Department, you will work an administrative, 8½-hour shift. All employees are expected to complete the required shift before leaving, unless leave is documented.

PERSONAL MAIL: Personal mail and package deliveries to the workplace are not permitted.

FAA ID CARDS: In accordance with FAA Order 1600.69, ID cards shall be worn above the waist and visible at all times when on Miami Center property.

BUILDING ACCESS: Miami Center proximity cards provide access into the building and internal areas, and must be worn at all times.

MOBILE PHONES: Mobile phones and pagers must remain off while in the control room to prevent interference with communications equipment.

MEDICAL SERVICES: Required employee physical exams are conducted off-site by a designated FAA Flight Surgeon.

SMOKING: No smoking of any type is permitted inside any Miami Center building. A covered deck is provided on the South side of the Administrative Wing for that purpose.

PARKING: Employee parking is permitted in designated areas only. Parking tags must be prominently displayed at all times. Handicapped parking is available in the parking lot on the north side of the Administrative Wing.

MEALS: At this time, Miami Center does not have an operational cafeteria. There are vending machines by the lunch room with snacks and drinks, and plenty of refrigerators and microwaves available for your use. As a trainee undergoing classroom and simulation training, you are permitted to leave the premises for meals according to your assigned shift/schedule.
**VISITORS:** The Air Traffic Manager, the Executive Officer, or the Staff Manager must approve all visitor requests. Visitation must first be coordinated through your manager, prior to their arrival. The current SECON level (security condition) will determine if visitors will be permitted entrance to the facility.

**CONTACT INFORMATION:** It is the employee’s responsibility to inform the Human Resources office of any changes in vehicle ownership or home address.

**CHILD CARE FACILITY:** Paradise Tailwinds Academy is a local child care facility located adjacent to the Miami Center. You may visit them online at [www.ParadiseChristianSchool.com](http://www.ParadiseChristianSchool.com), contact them at (305) 716-1772 or via email at IMparadiz@AOL.com.

**COMPUTER RESOURCE ROOM:** An Employees’ Computer Resource Room has been established in Room 1041 on the north side of the main building, just past the lockers. The computers and the printer in this room are available to all Miami Center employees, and they will allow you access to the FAA employees’ website as well as limited internet sites including some news, weather, and FAA related web sites. You may also use the Microsoft Office software, which includes Word, Excel, Access, and Power Point.

FAA employee computer or email issues can be resolved by calling the National Service Center at (866) 954-4002 for help.

**FAA EMAIL:** All employees are encouraged to use their FAA assigned email account. Access to certain ZMA and FAA computer programs require an FAA email account. ZMA-3 will provide email accounts & access information to employees. In the event that you encounter internet or intranet issues, software problems, or in case your email account becomes inactivated or disabled, you will need to contact IT support as described above.

**SECURITY:** Any known or suspected breach of security must be reported to a supervisor immediately. Any discovered weaknesses in the system or policy shall also be reported to a supervisor.
MIAMI CENTER AIRSPACE BOUNDARIES
LOCAL AREA INFORMATION

LOCAL LUNCH INFO

TREATS
7372 NW 72 Ave.
Miami Springs, FL 33166
(305) 883-2233

HUNGRY BEAR SUB SHOP
10521 SW 109th Ct,
Miami, FL 33166
(305) 595-8385

SUSHI RUNNER
4715 NW 79 Avenue
Miami, FL 33166
(305) 500-9071

HARVEST MOON BISTRO
102 Curtiss Parkway (on the circle)
Miami Springs, FL 33166
(305) 863-0707

LOS PARADOS RESTAURANT
5394 NW 72nd Avenue
Miami Springs, FL 33166
(305) 884-1378

GRACE’S DELICATESSEN
7372 NW 72 Ave.
Miami Springs, FL 33166
(305) 888-1550

Online Housing Resources

Apartment Rental Search- ForRent.com
Apartment Rental Search- Apartmentguide.com
Apartment Rental Search- Rent1sale1.com
Broward County Government Services- http://www.broward.org/
Broward County Public Schools- http://www.browardschools.com/
Broward County Chamber of Commerce- http://www.browardbiz.com/
Miami-Dade County - Housing Agency- http://www.miamidade.gov/housing/
Miami-Dade Human Services- http://www.co.miami-dade.fl.us/dhs/emergency_relocation_assistance.asp
Miami-Dade Chamber of Commerce- http://www.greatermiami.com/
Miami-Dade County Government Services- http://miamidade.gov/wps/portal
Miami-Dade County Public Schools- http://www.dadeschools.net/
Palm Beach County Government Services- http://www.pbcgov.com/
Palm Beach Chamber of Commerce- http://www.palmbeaches.org/
Palm Beach County Public Schools- http://www.palmbeach.k12.fl.us/
Traffic Information- http://511southflorida.com/
Tri-Rail- http://www.tri-rail.com/
TRI-COUNTY RECREATION
(DADE, BROWARD, & PALM BEACH COUNTIES)

Art Deco Historic District
Ancient Spanish Monastery
Bahamas Day Cruise

Butterfly World
Coconut Cove Water Park
Coconut Grove
Coral Castle
Everglades National Park
Everglades Tours
Fairchild Tropical Botanic Garden
Fishing
Florida Keys
Fort Lauderdale Beach current conditions
Holocaust Memorial
Horseback Riding
Jungle Island
Loxahatchee National Wildlife Refuge
Miami Art Museum
Miami Children's Museum
Millionaire's Row
Monkey Jungle
Parrot Jungle Island
Peanut Island and the boat that takes you to it
Pompano Park Horse Racing
Port of Miami
Riverwalk Fort Lauderdale
Quiet Waters Park- Splash Adventure, fishing, camping, picnicking &
SkiRixen
Seaquarium
Seminole Hard Rock Hotel & Casino
Seminole Paradise
Tradewinds Park
Trump International Beach Resort
Venetian Pool
Vizcaya Mansion Museum & Gardens
Wolfsonian Museum
Miami is truly a cultural melting pot. The list below is just a small sample of the cuisine available in this tropical paradise. Full reviews of the restaurants below can be found at http://www.miaminewtimes.com/bestof/2008/.

**Best Vegan Lunch Counter** Beehive Natural Foods Juice Bar
**Best Japanese Lunch Counter** Japanese Market Inc.
**Best Early-Bird Special** Steak & Ale
**Best Waterfront Dining** Garcia's Seafood Grille & Fish Market
**Best Natural Foods Restaurant** Juice & Java
**Best Steak House** Bourbon Steak
**Best Soul Food Restaurant** Mahogany Grille
**Best Cuban Restaurant** Molina's Ranch Restaurant
**Best Haitian Restaurant** Chez Le Bebe
**Best Indian Restaurant** Mint Leaf
**Best Mexican Restaurant** Rosa Mexicano
**Best Nicaraguan Restaurant** Rincon Nica
**Best Argentine Restaurant** Estancia Argentina
**Best Brazilian Restaurant** Varanda's Cafeteria
**Best Portuguese Restaurant** Coimbra
**Best Spanish Restaurant** Delicias de la Espana
**Best French Restaurant** Le Bouchon du Grove
**Best Inexpensive Italian Restaurant** Cafe Ragazzi
**Best Expensive Italian Restaurant** Escopazzo Organic Italian Restaurant
**Best Chinese Restaurant** Mr. Chu's Hong Kong Cuisine
**Best Thai Restaurant** Thai House
**Best Ethiopian Restaurant** Sheba Ethiopian Restaurant
**Best Persian Fast Food** Rice House of Kabob
**Best Vietnamese Restaurant** Hy Vong
**Best Hole-in-the-Wall Restaurant** Cafe Le Glacier
**Best Food Court** Dadeland Mall
**Best Breakfast Special** Flora's East Side Pizza
**Best Restaurant When You're Paying** Dolores but You Can Call Me Lolita
**Best Restaurant When Someone Else Pays** Il Gabbiano
**Best Restaurant for Celebrity-Watching** DeVito South Beach
Aventura Mall
Bayside Marketplace
Bal Harbour Shops
Biscayne Corridor
Calle Ocho
Coco Walk Shopping, Dining & Entertainment
Dadeland Mall
Dolphin Mall
Lincoln Road
Coconut Grove
Outdoor World
Sawgrass Mills Mall
The Falls

**FAA, Weather, & Aviation**

A Complete Airport Database- [www.theairdb.com/sub/Countries.html](http://www.theairdb.com/sub/Countries.html)
ACE College Credit for FAA Training- [www.academy.jccbi.gov/catalog/ACE/ACE_online.htm](http://www.academy.jccbi.gov/catalog/ACE/ACE_online.htm)
Acronyms (FAA)- [https://intranet.faa.gov/FAAEmployees/search/?q=faa+acronyms](https://intranet.faa.gov/FAAEmployees/search/?q=faa+acronyms)

ELMS Student Logon- [https://elms.dot.gov/index.html](https://elms.dot.gov/index.html)
Eastern ATO Service Area- [http://servicearea.ato.faa.gov/index.cfm?s=e&m=90](http://servicearea.ato.faa.gov/index.cfm?s=e&m=90)
FAA Email login- [https://ecenter.faa.gov/appspub/national/ecenter.ns?Open](https://ecenter.faa.gov/appspub/national/ecenter.ns?Open)
FAA Facility Directives Repository (accessible only from FAA computers)- [https://loa.faa.gov/](https://loa.faa.gov/)
Become a Rain Observer by joining Join CoCoRaHS- [http://www.cocorahs.org/](http://www.cocorahs.org/)
Best Infra-red Hurricane Loop on the Net- [http://www.ssd.noaa.gov/goes/east/carb/loop-avn.html](http://www.ssd.noaa.gov/goes/east/carb/loop-avn.html)
Best Interactive Hurricane Map on the Net- [http://www.wunderground.com/wundermap/?lat=38.54817&lon=-95.80078&zoom=4](http://www.wunderground.com/wundermap/?lat=38.54817&lon=-95.80078&zoom=4)
Best Weather Info on the Net- [http://www.usairnet.com/weather/radar/?station=kamx](http://www.usairnet.com/weather/radar/?station=kamx)
Best Vapor Loop on the Net- [http://www.goes.noaa.gov/HURRLOOPS/huvwloop.html](http://www.goes.noaa.gov/HURRLOOPS/huvwloop.html)
Tracon weather at PBI, FMY, & MIA- [http://www.srh.noaa.gov/zma/](http://www.srh.noaa.gov/zma/)

The **Wings Over Miami Museum** at the Tamiami Airport displays and flies military and classic aircraft. They provide the public with a close-up view of the history of flight, with frequent airshows and continuous static displays of operational, vintage aircraft.
The **WorkLife Program** was designed to meet the needs of our highly diverse workforce from the time they join the agency until they retire. Some of the innovative programs we offer include:

- **HR Concierge Services**– Relocation assistance for air traffic controllers.
- **Child and Elder Care Resource and Referral Services**– Provide expectant parents with a free Life Management package which includes "What to Expect When Your Expecting".
  - They will also research the local child care facilities and report back to you with confirmed openings.
- **Geriatric Care Management Services**– Conduct on-site assessments for aging loved ones to make sure their needs are being met. They also work with the employee to implement any recommendations.
- **Employee Assistance Program**– EAP counselors provide face to face counseling support to employees dealing with grief and loss following a painful separation or divorce.
- **Child Care Subsidy Programs**– Helps employees find affordable quality childcare.
- **Telework**– Offers many benefits to both employees and the workplace.

For more information on the WorkLife Program, contact Chris Kominoth at (202) 267-9651 or email christina.kominoth@faa.gov.
MISCELLANEOUS

Child care at Miami Center- ParadiseChristianSchool.com

SOUTH FLORIDA BEACHES

Bahia Honda State Park
- The only natural beach in the Florida Keys
  36850 Overseas Hwy. - Big Pine Key

Boca Raton South Beach Park
- Few parking spots, but lots of beach
  400 N. Ocean Blvd. - Boca Raton

Deerfield Beach
- Surf city in South Florida
  71 SE 21st Ave. - Deerfield Beach

Delray Beach
- The Atlantic Avenue strip is a step from the sea
  340 S. Ocean Blvd. - Delray Beach

Bill Baggs Cape Florida State Park
- A classic lighthouse with scenic surroundings
  1200 Crandon Blvd. - Key Biscayne
Fort Lauderdale Beach - Shopping, restaurants, and a boardwalk
A1A - Fort Lauderdale

Hollywood Beach - A jam-packed busy beach
3601 N. Ocean Drive - Hollywood (Beach Area)

John D. MacArthur Beach State Park - Sun, sand, and seclusion
10900 Jack Nicklaus Drive - North Palm Beach

South Beach - South Florida's most alluring beach
1052 Ocean Dr. - Miami Beach (South Beach)
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BEACH FLAG WARNINGS

GREEN FLAG - Low Hazard: Conditions are calm; no risk and caution should be exercised.

YELLOW FLAG - Moderate Hazard: Conditions cur are present and/or surf are present; use extra care.

RED FLAG - Very Hazardous: Conditions: Rough surf and/or strong currents exist; swimmers are strongly discouraged from entering the water.

DOUBLE-RED FLAG - Closed to the Public: The water and/or beach are closed to the public due to severe currents and/or surf, water pollution, the threat of lightning, or the presence of predatory fish.

BLUE FLAG - Marine Peoples: Jellyfish, man-of-war, and/or sea urchins represent. This flag may be flown along with any of the other flags.
MIAMI CENTER PHONE DIRECTORY

Air Traffic Manager's Office: (305) 716-1500

Human Resources: (305) 716-1610

Training Department: (305) 716-1644

Safety Office: (305) 716-1535

Planning & Requirements: (305) 716-1747

Operations Support: (305) 716-1547

Watch Desk: (305) 716-1500

Raytheon: (305) 716-1606

Cligt: (305) 716-1276